

# Need Help With Medicare? Don't Wait In Line....Go Online!

## When am I allowed to enroll in and change Medicare prescription drug plans or Medicare private health plans?

- When you are first eligible for Medicare (the 7 month period starting 3 months before and ending 3 months after the month you become Medicare eligible)
- During the Annual Election Period (from October 15 – December 7)
- You may be eligible to enroll at other times (for example, if you have Medicaid, extra help paying for your prescription drug costs, EPIC, or you recently lost prescription drug coverage)

## Where can I go to compare plans and enroll in a Medicare prescription drug plan and/or health plan?

[www.medicare.gov](http://www.medicare.gov)

## Where can I apply for extra help with Medicare and Medicare prescription drug costs?

[www.ssa.gov](http://www.ssa.gov)

## Where can I get information about Medicare supplement plans (“Medigap”)?

[www.dfs.ny.gov](http://www.dfs.ny.gov)

## What if I have employee, retiree or union coverage?

Check with your employer or union to see if and how your coverage will change and whether additional coverage is needed.

## What if I have Medicaid?

You should be automatically enrolled in a Medicare prescription drug plan and receive extra help for your prescription drug costs. Go to [www.medicare.gov](http://www.medicare.gov) to compare or change prescription drug plans.

## Where can I get information about EPIC (Elderly Pharmaceutical Insurance Coverage)?

[www.health.ny.gov/health\\_care/epic](http://www.health.ny.gov/health_care/epic) or call 1-800-332-3742 (EPIC members must be NYS residents, over 65, with annual incomes below \$75,000 if single or \$100,000 if married)

## What if I need more help?

- Go to [www.medicarerights.org](http://www.medicarerights.org)
- Call 1-800-Medicare for 24/7 phone assistance
- Call HIICAP (Health Insurance information, Counseling and Assistance Program) at 1-800-701-0501 for help from a local health insurance counselor.

## Where can I get help with other benefits such as Food Stamps, housing, meals and utility bills?

[www.benefitscheckup.org](http://www.benefitscheckup.org)